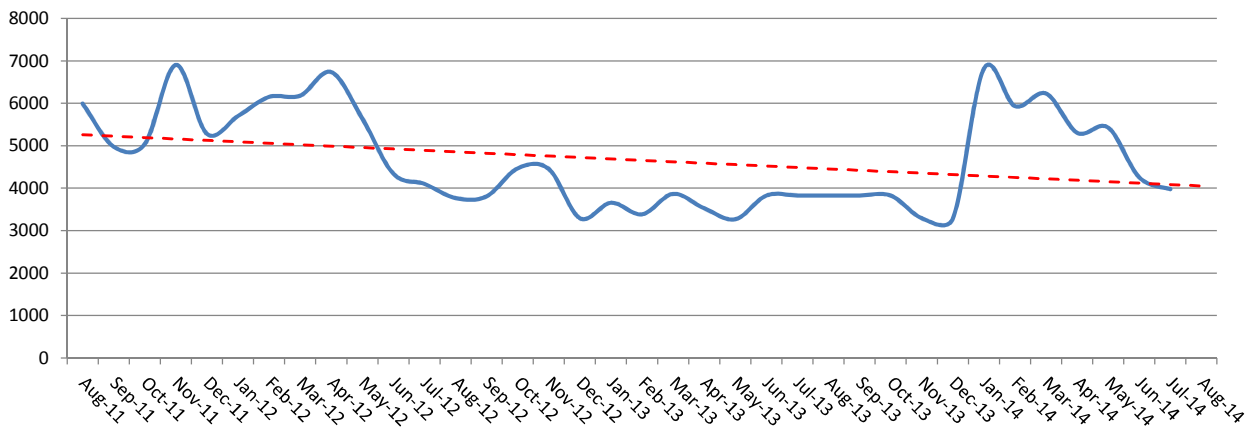


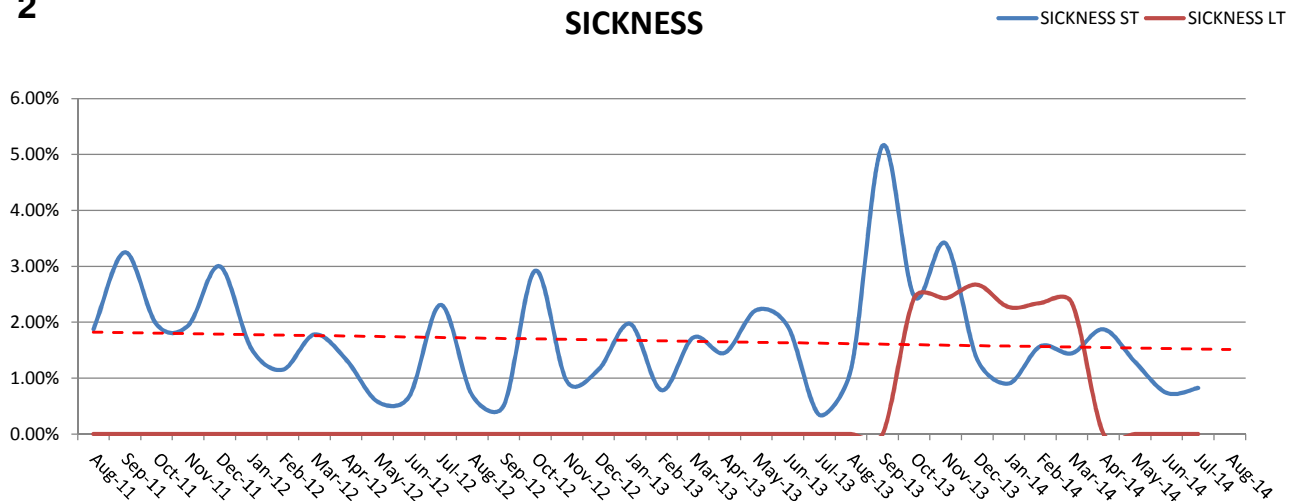
1

### WEBSITE HITS



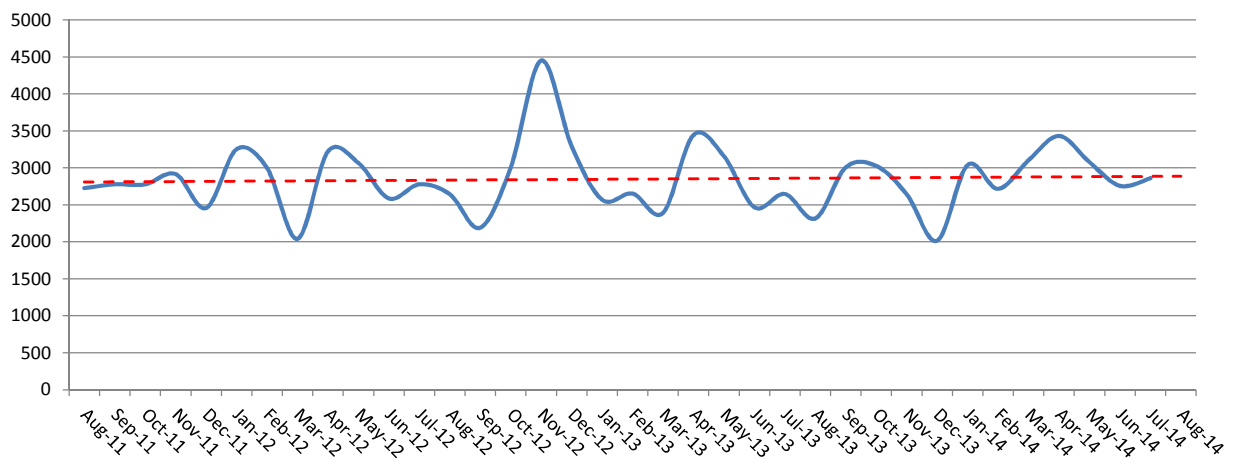
2

### SICKNESS



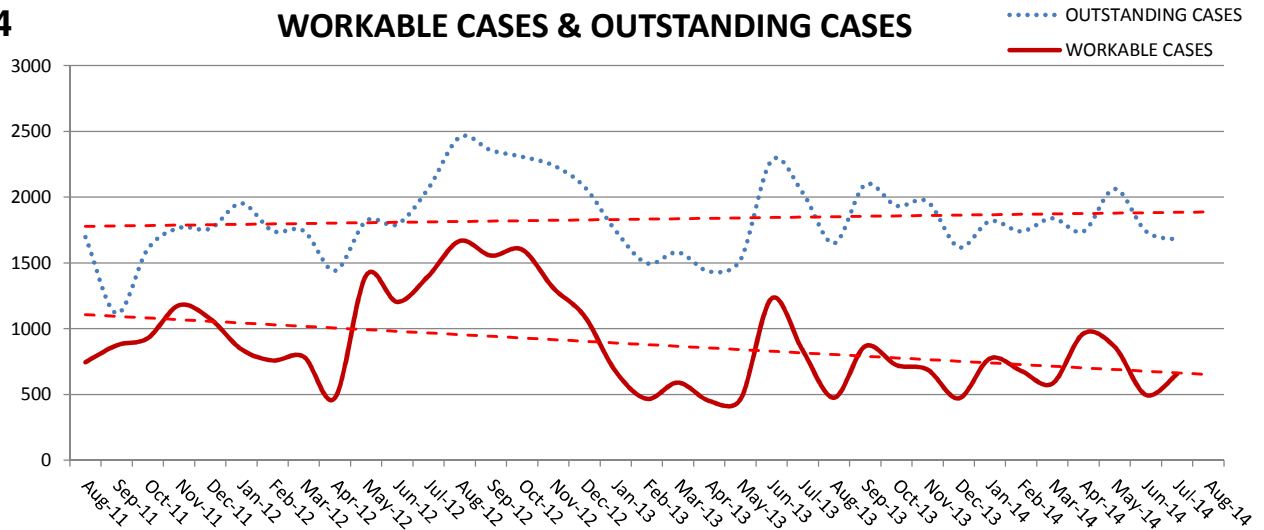
3

### TELEPHONE CALLS RECEIVED



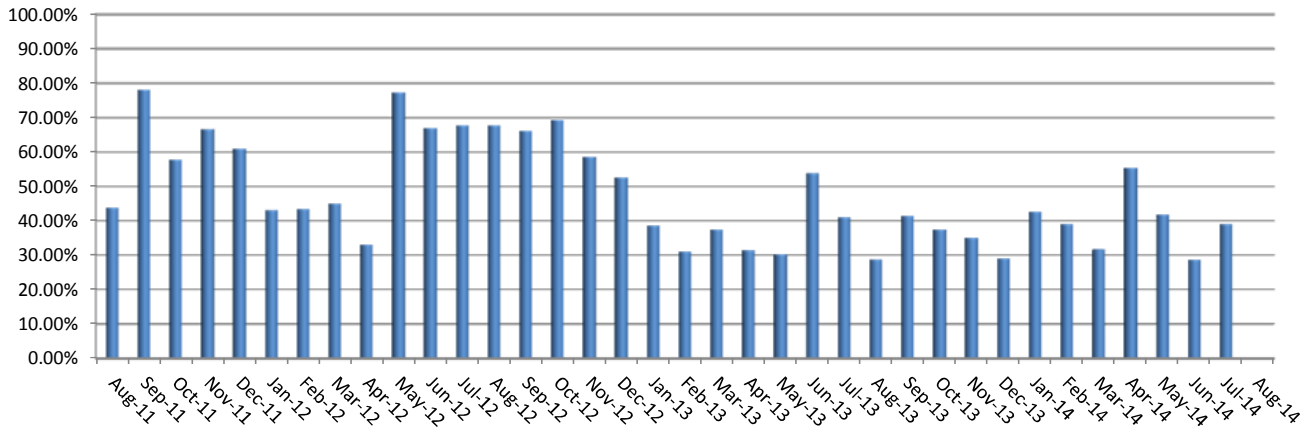
4

### WORKABLE CASES & OUTSTANDING CASES



5

### WORKABLE CASES PERCENTAGE



6

### NEW CASES CREATED & COMPLETED

